

## Scoop5 S or Scoopy+ S Firmware update: important instructions

### 1. Before the update

The update file is usable for the following product types:

- Scoopy+ S
- Scoop5 S
- Scoop5 S-IP

*This procedure and the related update files cannot be used for any other products than the above listed.*

**Important notice: if the current firmware version (before updating) is older than version 1.08:**

- *If a password is set for accessing the html pages, you MUST reset it to a blank value (refer to html page Maintenance/Login data), BEFORE performing the firmware update. Once the update is completed, you can set a password again.*
- *After the update, you may meet display issues on the html pages of the product. This will be solved by clearing the cache of the html browser.*

The update will fail if the unit is in LL mode (not relevant for a Scoopy+ S). Make sure to switch it to another network mode before starting the process.

### 2. Update procedure

In all the following text, "codec" or "unit" designates the device to be updated.

The codec should be connected on the same LAN as a computer, from which you will use a web browser in order to carry out the firmware upload to the codec.

- Open the html page of the codec, go to the "Maintenance" tab, " System Update".
- From this page, click "Browse...", search and select the update file.
- Click the "Update" button. The process starts, and a message is also displayed on the screen of the unit.
- Wait for the end of the process. The displayed text is then "Rebooting" on the web page and the front panel.
- At this stage the unit normally reboots by itself. *If this does not take place automatically, and the unit stays frozen, switch it off, and then back on.*
- In some cases the following restart phase may last longer than usual.
- Check, via the menu or the web interface, that the new version is installed successfully.
- The update does not clear the settings done before the update process. However, *AETA cannot guarantee in all situations that the codec will operate accurately without modifying these settings.*

In doubt, we thus recommend to bring the unit back to its "factory" default settings.