

ScoopTeam

Firmware update: important instructions

1. Before the update

The update file is usable for a ScoopTeam.

This procedure and the related update files cannot be used for any other product.

Important notice: if the current firmware version (before updating) is older than version 1.02:

- *If a password is set for accessing the html pages, you **MUST** reset it to a blank value (refer to html page Maintenance/Login data), **BEFORE** performing the firmware update. Once the update is completed, you can set a password again.*
- *After the update, you may meet display issues on the html pages of the product. This will be solved by clearing the cache of the html browser.*

Besides, if the ScoopTeam is a "Premium+" model equipped with the AES67 option (i.e. Ravenna or Dante option), you must pick up the software revision number of the **ZMAN** or **Brooklyn II** module integrated in the ScoopTeam:

Menu **Audio > RAVENNA**, "Information" section: note the "Software Revision" or "Firmware" number.

If this version is older than the one required for the ScoopTeam update, you must first of all update the ZMAN or Brooklyn II module, as described in the next chapter.

Otherwise, you can skip the next chapter and go to "4. Update".

2. Update of the ZMAN module

This phase requires the AES67/Ravenna interface of the ScoopTeam to be connected on the same LAN as a computer, from which you will use a web browser in order to carry out the firmware upload to the module.

- Note the IP address of the AES67 interface in the menu **Audio > RAVENNA**, "IP Addressing" section.
- Enter this IP address in a web browser; click "Info" then the "Firmware Update (Open)" button>.
- Click "Select File", search and select the update file.
- Click the "Update" button.
- After updating the module, don't click the "Reboot Device" button but rather switch off the ScoopTeam and then switch it back on.
- Check, via the menu (**Audio > RAVENNA**, "Information" section) that the new version is installed successfully.

3. Update of the Brooklyn II card (AES67 module)

The process must be performed on a computer connected to internet and to the **same network as the AES67/Dante interface** of the AES67 module that is concerned by the update and requires the **Dante Controller** application to be installed on this computer (To download a copy of the Dante Controller application: go to the Audinate website www.audinate.com, navigate to “Products > Dante Controller”, under “Download” choose your operating system, and click the red download button.)

- Launch the **Dante Controller** application, then the Dante Updater to review the available updates and update the Brooklyn II card(s): click the “**View**” menu of the Dante Controller application then click the “**Dante Updater**” command.
- Use the “**Home**” tab to update your Dante devices:
 - The “**Update(s) Available**” section lists the devices that have been discovered on your Dante network and are eligible for a firmware update (i.e. every single device for which there is new firmware available in the Dante Updater Library);
 - The “**Up-to-Date**” section lists the devices which are on the latest firmware versions currently available in the Dante Updater Library;
 - The “**Contact Manufacturer**” section displays the devices for which there is no firmware available in the Dante Updater Library.
- To update a subset of the eligible devices: click the “**Update(s) Available**” section, click the individual checkboxes associated with the device(s) you want to update, and then click the “**Update Selected Devices**” button.
- You will be prompted to confirm the action before you can click the “**Update Now**” button.
- When the update is complete, reboot the updated devices: click the individual checkboxes associated with the device(s) you want to reboot, and then click the “**Reboot Selected Devices**” button.
- Switch off then back on the ScoopTeam unit(s) and check, via the menu (**Audio > RAVENNA**, “**Information**” section) that the new version is installed successfully.

4. Update of the firmware

The ScoopTeam should be connected on the same LAN as a computer, from which you will use a web browser in order to carry out the firmware upload to the ScoopTeam.

- Open the html page of the ScoopTeam, go to the "MAINTENANCE" tab, "SYSTEM UPDATE" page.
- From this page, click "**Browse...**", search and select the update file.
- Click the "**Update**" button. The process starts, and a message is also displayed on the screen of the unit.
- Wait for the end of the process. The displayed text is then "Rebooting" on the web page and the front panel.
- At this stage the ScoopTeam normally reboots by itself. *If this does not take place automatically, and the unit stays frozen, switch it off, and then back on.*
- In some cases the following restart phase may last longer than usual.
- Check, via the menu or the web interface, that the new version is installed successfully.
- The update does not clear the settings done before the update process. However, *AETA cannot guarantee in all situations that the codec will operate accurately without modifying these settings.*

In doubt, we thus recommend to bring the unit back to its "factory" default settings.