

# ScoopTeam

## Firmware update: important instructions

### 1. Before the update

The update file is usable for a ScoopTeam.

*This procedure and the related update files cannot be used for any other product.*

**Important notice: if the current firmware version (before updating) is older than version 1.02:**

- *If a password is set for accessing the html pages, you MUST reset it to a blank value (refer to html page Maintenance/Login data), BEFORE performing the firmware update. Once the update is completed, you can set a password again.*
- *After the update, you may meet display issues on the html pages of the product. This will be solved by clearing the cache of the html browser.*

Besides, if the ScoopTeam is a "Premium+" model equipped with the AES67/Ravenna option, you must pick up the software revision number of the ZMAN module integrated in the ScoopTeam:

Menu **Audio > RAVENNA**, "Information" section: note the "Software Revision" number.

If this version is older than the one required for the ScoopTeam update, you must first of all update the ZMAN module, as described in the next chapter.

Otherwise, you can skip the next chapter and go to "3. Update".

### 2. Update of the ZMAN module

This phase requires the AES67/Ravenna interface of the ScoopTeam to be connected on the same LAN as a computer, from which you will use a web browser in order to carry out the firmware upload to the module.

- Note the IP address of the AES67 interface in the menu **Audio > RAVENNA**, "IP Addressing" section.
- Enter this IP address in a web browser; click "Info" then the "Firmware Update (Open)" button>.
- Click "Select File", search and select the update file.
- Click the "Update" button.
- After updating the module, don't click the "Reboot Device" button but rather switch off the ScoopTeam and then switch it back on.
- Check, via the menu (**Audio > RAVENNA**, "Information" section) that the new version is installed successfully.

### 3. Update of the firmware

The ScoopTeam should be connected on the same LAN as a computer, from which you will use a web browser in order to carry out the firmware upload to the ScoopTeam.

- Open the html page of the ScoopTeam, go to the "MAINTENANCE" tab, "SYSTEM UPDATE" page.
- From this page, click "**Browse...**", search and select the update file.
- Click the "**Update**" button. The process starts, and a message is also displayed on the screen of the unit.
- Wait for the end of the process. The displayed text is then "Rebooting" on the web page and the front panel.
- At this stage the ScoopTeam normally reboots by itself. *If this does not take place automatically, and the unit stays frozen, switch it off, and then back on.*
- In some cases the following restart phase may last longer than usual.
- Check, via the menu or the web interface, that the new version is installed successfully.
- The update does not clear the settings done before the update process. However, *AETA cannot guarantee in all situations that the codec will operate accurately without modifying these settings.*

In doubt, we thus recommend to bring the unit back to its "factory" default settings.